




# Transport Support

Transport is necessary to live life, but personal circumstances may hinder you or a loved ones ability to drive a car or ride public transport. It can be tough getting around if your mobility is limited in any way.

 can get you where you want to go in your work or study, a friend's place, the doctor, the hairdresser, shops, day program and more. With our service, independence is easy. We'll make sure you can get where you need to go safely and on time. We are trustworthy, timely and communicative.

 offer:

- Assistance accessing the community in a vehicle
- Companion care for accessing public transport
- Assistance and company in a hire service accessible disability vehicle .

## NDIS Transport Funding

Funding considers any relevant taxi subsidy scheme, and it does not cover transport assistance for carers to transport their family member with a disability for everyday commitments. *It does however, cover the reasonable and necessary cost of taxis, rideshares or other private transport, if you can't use public transport without great difficulty because of your disability.*

## Three levels of support

- **Level 1** from \$0 to \$1,606 each year for people who do not work, study or go to a day program, but they do want to join in activities in the community.
- **Level 2** from \$1,606 to \$2,472 each year for people who do work and study less than 15 hours a week or go to a day program and join in social activities.
- **Level 3** from \$2,472 to \$3,456 each year. If you work and study at least 15 hours a week or are looking for work .

Sometimes people can get more money if they have either general or funded supports in their plan to enable their participation in employment.

## Charges

Currently, we only offer this service for Self-managed or Plan Managed NDIS participants. However; in the near future people with government Home Care packages and NDIS agency managed will be able to access this service. Our fee is what is quoted in the NDIS price guide. Call the Care Team for a quote.

## Private customers

If you have a Home Care Package, or wish to use our services without having to register with government agencies our fees are:

### Charges:

- Booking fee \$5
- Weekday rates cost per km in Brisbane \$1.90
- Weekend rates cost per km in Brisbane \$2.90

If outside area, please call for a quote.

Cancellation fee of \$5 plus half estimated fare.

Bookings are essential to use our services and please give us two business days' notice for any booking, including the return trip. Sorry but only fold up wheelchairs are transportable at this time.

Call our Care team today on **0499 884 559** or go to website and book a service.

