

Catheter Care Support

Appropriate catheter care is important to prevent complications such as infections, bladder stones and injury to the urethra. At $\underbrace{\mathcal{H}ES}$ we provide a range of support services to meet individual needs.



- Continence Assessments
- Personalised plans
- Nursing services
- Telehealth service
- Carer and Nurse training
- Registered nurse insertion and removal

With a combination of nursing advice and service, personalised Care Plans drafted with the input of Allied Heath Professionals, Telehealth Support and Carer training we will provide you with the support you need to live well with a catheter.

How does Catheter care work?

Step 1 Simply just call us at **0499 884 559** and our friendly Care team will explain the range of services and benefits of working with us such as:

- No Management Fee
- Transparent Pricing
- Dedicated Care Professionals
- Personalised Care Plans
- Long Term Care Packages
- Care Reporting

Step 2 Our Care team will then work with you to develop a personalised Care Plan based on your health status, care requirements, and additional preferences.

Step 3 Your personalised care begins.

Step 4 Ongoing care :- If you have any issues with your catheter equipment or have the start of some possible complications, we offer a Telehealth Catheter Service just call us on **0499 884 559** to arrange a call back from a practitioner who can guide you or your carer.

National Disability Insurance Scheme (NDIS)

You may use your NDIS funding to engage our disability support services if:

• You self-manage your NDIS funds.

You may directly book services with $\underbrace{\mathcal{HES}}_{\text{for you to submit to claims.}}$ and we will issue you the service invoice

• A plan manager manages your NDIS funds

You may connect $\overset{\text{MES}}{\overset{\text{MES}}}$ with your plan manager to facilitate service bookings using your NDIS funds.

We also support private clients and in the near future people with government HomeCare packages and NDIS agency managed.

Our team are also trained on the connection of Uroshield. This breakthrough technology and ultrasound device reduces the risk of catheter associated urinary tract infection (CAUTI). It can also provide potential relief from spasm, catheter pain, and prevents the attachment of bacteria to the catheter of long term users reducing the risks of catheter associated infections.

If you would like to know more about our Catheter Care Support services, please contact our Care team on **0499 884 559.**



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